

Privacy Policy

We attach great importance to respecting your privacy and protecting your personal data. This is one of the reasons why we have adopted this Privacy Policy.

We are committed to ensuring, as part of our activities, that your personal data is duly secure and protected. All data that you transmit to us is processed in accordance with the applicable legal provisions. We take appropriate technical and organizational measures to protect your data from unauthorized access, use and disclosure.

1. Scope and controller

Personal data designate information that is likely to identify you directly or indirectly. We process various personal data concerning yourself in various ways, in particular when you use our website www.caltorise.com (hereinafter: the « Site ») and / or our Caltorise application (hereinafter: the « Application ») (hereinafter, together: « our Tools »), when you subscribe to our newsletter and / or our notifications, when you contact us by e-mail or via our contact form, or even when a contract (mandate , company, etc.) links us to you.

This Policy is valid for all the treatments carried out by us.

Name and address of the data controller:

Caltorise
c/o Association Make Them Rise - Chemin du Courtillet 39 - 1275 Chésèrèx - Switzerland
info@caltorise.com

For any question or request relating to this Policy or the processing of your data, you can contact us by letter or e-mail, using the following contact details:

Caltorise
c/o Association Make Them Rise- Chemin du Courtillet 39 - 1275 Chésèrèx - Switzerland
dataprotection@caltorise.com

The data that you insert into our Application is stored on a secure server in France (as indicated in our You are responsible for data security in connection with the use of your computer, smartphone and other computer equipment.

We invite you to read the following articles for more information on the personal data we process, the purposes concerned and the legal basis of each processing. The processing carried out does not exceed the purpose of the processing indicated for each of them.

2. The processing of your data

I. When you create an account on our Application

The personal data processed are as follows: surname and first name, e-mail address, sex, age / date of birth, weight, height, activity (ies) practiced, city, country, lifestyle (sedentary, slightly active , active, etc.), calorie expenditure, donation history.

We process this data when you use our Application, to calculate your theoretical calorie expenditure and give you the possibility of making donations for humanitarian projects or active associations around the world. In addition, on the basis of data from our users - of which you are a member - we make anonymized statistics (eg on the activities carried out by our users) which we communicate to our sponsors. Your personal data, including your e-mail, is not transmitted to our sponsors.

You can consult the list of our sponsors on our website.

The credit card information you use to make donations is never saved in our database, but directly to the third party offering the chosen method of payment (see art. 3 below).

The data you enter on our Application is not transmitted to third parties, subject to the following cases:

- a) if they are irreversibly anonymized and transmitted in the form of statistics;
- b) if you give your express consent;
- c) if a legal obligation or a judicial transfer decision obliges us to do so;
- d) if it is necessary to protect the security of other users of the Application;
- e) if it is necessary to enforce the general conditions or our rights.

The export of your data in structured, commonly used and machine-readable format is possible at any time.

We store your data on a secure server in France, until your account is deleted, you ask us to delete it, you revoke your consent to its storage or the purpose of storing the data expires.

The legal basis for this processing is art. 13 para. 1 LPD, and if applicable art. 6 para. 1 let. a GDPR.

II. When you use our Application

We offer several social media buttons on our Application (e.g. Facebook, LinkedIn, Twitter and Instagram).

The purpose of the processing is to allow you to share content available on our Site on social networks, but also to said social networks to follow your navigation. Also, they are likely to place cookies to track your navigation, whether these buttons are used or not.

You are free to withdraw your consent to the use of the aforementioned cookies at any time by deactivating cookies. You can also automatically or manually delete a cookie on your computer. To do this, follow the instructions in the online help of your internet browser.

In any case, the cookies linked to these social media buttons do not have a lifespan greater than 13 months.

You will find information relating to the processing of your data by these third parties under these links:

<https://fr-fr.facebook.com/policy.php>

<https://help.instagram.com/1896641480634370?ref=ig>

https://www.linkedin.com/legal/privacy-policy?_l=fr_FR

<https://twitter.com/fr/privacy#update>

The legal basis for this processing is art. 13 para. 1 LPD, and if applicable art. 6 para. 1 let. a GDPR.

III. When you agree to receive our newsletter and/or our notifications

If you agree to receive our newsletter and / or our notifications, the only data that we process will be your first name as well as your e-mail address.

The purpose of our processing is to send you our newsletter and / or our notifications, which present different humanitarian projects, our different news, as well as any other useful element.

This data (first name and e-mail address) will not be transmitted to third parties, subject to the following cases:

- a) if they are irreversibly anonymized and transmitted in the form of statistics;
- b) if you give your express consent;
- c) if a legal obligation or a judicial transfer decision obliges us to do so;
- d) if it is necessary to protect the security of other users of the Application;
- e) if it is necessary to enforce the general conditions or our rights.

This data is stored on a secure server in France until you ask us to delete it or the purpose for storing the above-mentioned data expires.

The legal basis for this processing is art. 13 para. 1 LPD, and if applicable art. 6 para. 1 let. a GDPR.

IV. When you contact us via email or through the contact form

If you fill out our contact form and / or send us an e-mail, the data you enter in it, including the contact data you provide, will be saved with us for processing your request.

The data you enter is not transmitted to third parties, subject to the following cases:

- a) if they are irreversibly anonymized and transmitted in the form of statistics;
- b) if you give your express consent;
- c) if a legal obligation or a judicial transfer decision obliges us to do so;
- d) if it is necessary to protect the safety of other users of our Tools;
- e) if it is necessary to enforce the general conditions or our rights.

We store this data until you ask us to delete it, you revoke your consent to its storage or the purpose of the storage of the data expires (e.g. after the processing of your request). In principle, general inquiries, comments regarding service issues, requests for information, etc. are kept for a period of three years from the last communication with you. The mandatory legal provisions - in particular the retention periods - remain reserved.

The legal basis for this processing is art. 13 para. 1 LPD, and if applicable art. 6 para. 1 let. a GDPR.

V. When we have concluded a contract with you or are in a pre-contractual relationship

If a contract is concluded with you, we will have to process multiple data concerning you, for the following purposes:

- Manage the pre-contractual and / or contractual relationship and serve you the best;
- Monitor and manage your file;
- Bill and / or pay for services.

The types of information collected include the following data:

- Names, first names, postal address, e-mail, telephone number;
- VAT number;
- Bank account numbers.

We collect this data either when you communicate it to us orally or in writing, via our Site or by other means.

The data processed is not transmitted to third parties, subject to the following cases:

- a) if they are irreversibly anonymized and transmitted in the form of statistics;
- b) if you give your express consent;
- c) if a legal obligation or a judicial transfer decision obliges us to do so;
- d) if it is necessary to protect the safety of other users of our Tools;
- e) if it is necessary to enforce the general conditions or our rights.

We store this data until you ask us to delete it, you revoke your consent to its storage or the purpose of storing the data expires (e.g. after the limitation period has expired). The mandatory legal provisions remain reserved.

The legal basis for this processing is art. 13 para. 2 let. a LPD, and if applicable art. 6 para. 1 let. b GDPR.

3. Our subcontractors

In general, we select the subcontractors who offer excellent guarantees in connection with the protection and security of your data (certifications, etc.).

Our main subcontractors are:

- Website host :

INFOMANIAK NETWORK SA (see Legal notice) ;

- Management of our database :

Firebase BD NoSQL - Google

- Payments on our website by credit card :

STRIPE 510 Townsend Street, San Francisco, CA 94103, USA (<https://stripe.com/fr-ch/privacy#translation-fr>), Privacy Shield holder :
<https://www.privacyshield.gov/participant?id=a2zt0000000TQOUAA4&status=Active>

- E-mails and related data :

INFOMANIAK NETWORK SA
Rue Eugène-Marziano, 25 CH - 1227 Geneva - Switzerland
VAT N° : CHE - 103.167.648
Company N° : CH - 660 - 0059996 - 1
<https://support.infomaniak.com> ;

- Newsletter :

MAILCHIMP.COM platform, owned by :
The Rocket Science Group, LLC
675 Ponce de Leon Ave NE
Suite 5000
Atlanta, GA 30308 USA

We require these subcontractors to meet strict requirements. In this context, it is possible that some of them have confidential access to some of your personal data, but the contract which binds us obliges them to take adequate measures to protect and secure this data.

4. Data security

We have put in place the organizational and technical measures necessary to ensure data security. The personal data we process is secure and their access is limited to the people who need it. For example, all data passing through our Site is secured according to the standards in force (HTTPS 256Bit Encryption).

In order to avoid losses, your data is backed up daily as a back-up, which is kept for 1 week. All financial transactions are secured according to the strictest standards in force and guarantee compliance with PCI DSS (Payment Card Industry Data Security Standard) standards.

5. Your rights

You have the following rights: a right of access, a right of rectification, a right to erasure, a right to limit processing, a right of opposition, as well as a right to data portability and a right to lodge a complaint with the competent authority if the GDPR is applicable.

To exercise your rights, please send us your request by signed mail, with a copy of your Identity Document, to the following address: Caltorise, c/o M. Antonin, chemin du courtillet 39, 1275 Chésereux, Switzerland. We will endeavor to respond to it within 30 days.

If data processing is based on your consent, you can revoke it at any time for the future, without giving reasons. The revocation request must in principle be sent to us directly using our contact form or by e-mail to dataprotection@caltorise.com. You will then be sent a procedure to follow.

6. Modifications

We reserve the right to modify this Privacy Policy. The current version is available on our Site www.caltorise.com.

Effective date : 01.08.2020